

QUALITY POLICY

Waters Excavations Pty Ltd is a well-established company specialising in civil construction including, roadworks, pipelines, earthworks and demolition.

In order to achieve collective success and satisfaction we shall endeavour to:

- Satisfying applicable requirements by ensuring that applicable statutory and regulatory requirements, and compliance obligations are determined, understood and consistently met.
- Continual improvement of the IMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.
- Ensuring the quality policy and quality objectives are established for the IMS and are compatible with the context and strategic direction of the Company.
- Set and maintain Quality objectives as part of the IMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Demonstrating their leadership and ensuring that the resources needed for the IMS are available; including training, support and encouragement.
- Ensuring that the IMS achieves its intended results
- Engaging, directing and supporting persons to contribute to the effectiveness of the IMS; establishing partnerships with suppliers and interested parties to provide an improved service.
- Ensuring that the IMS achieves its intended results
- Communicating the importance of effective quality management and of conforming to the IMS requirements.

Waters Excavations Pty Ltd is committed to continual improvement of quality performance. This policy will be reviewed annually by top management and will be communicated to all staff and external providers, and be available to interested parties upon request.

MANAGING DIRECTOR

1st March 2018